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| **Prescription Status\*** | **Definition** | **Notes/Comments** |
| Active | **MHV:** A prescription that can be filled at the local VA pharmacy. If this prescription is refillable, you may request a refill of this VA prescription.  **From Eric:** The VA prescription is available to be filled. If you have refills, you may request a refill of this VA prescription if it has a ~~My Healthevet~~ Refill status of Refillable. | Potential accompanying Refill Statuses:   * **Refillable** * **Submitted** |
| Active: On Hold | **MHV:** An active prescription that will not be filled until pharmacy resolves the issue. Contact your VA pharmacy when you need more of this VA prescription.  **From Eric:** This prescription is temporarily on hold. Please call the phone number on your label to speak with a pharmacy representative to request this medication. | Potential accompanying Refill Statuses:   * **Not Refillable** |
| Active: Parked | **MHV:** A VA prescription that is on file at VA Pharmacy and available for you to submit a fill request. This prescription may not have been previously filled. This prescription has been ordered by your VA provider but will not be sent to you until you request that it is filled. You may request this medication using MyhealtheVet, Rx Refill mobile app, VA phone services or mail in refills. | Potential accompanying Refill Statuses:   * **Fillable** * **Refillable** * **Not Refillable** |
| Active: Suspended/Susp\*\* | **MHV:** An active VA Prescription that is not scheduled to be filled yet. This status appears on My HealtheVet as *'Active: Refill In Process'.*  **From Eric:** An active VA prescription that is scheduled to be mailed on the next possible fill date. Contact your VA pharmacy if you need this VA prescription sooner. | Potential accompanying Refill Statuses:   * **Not Refillable** |
| Clinic Order\*\* | **MHV:** A medication you received during a visit to a VA Clinic or emergency department. | NEED MORE INFORMATION  Potential accompanying Refill Statuses:   * **Not Refillable** * Or another status that could be refillable elsewhere? * Or no Refill Status shown? |
| Discontinued | **MHV:** A prescription stopped by a VA provider. It is no longer available to be filled. Contact your VA healthcare team when you need more of this VA prescription.  **From Eric:** A VA prescription your provider has stopped. It is no longer available to be sent to you or picked up at the pharmacy window. Contact your VA care team if you need more of this medication. | Potential accompanying Refill Statuses:   * **Not Refillable** |
| Expired | **MHV:** A prescription which is too old to fill. This does not refer to the expiration date of the medication in the container. Contact your VA healthcare team when you need more of this VA prescription.  **From Eric:** A VA prescription that is too old to be filled. Contact your VA care team if you need more. NOTE: This does not refer to the expiration date of the medication in the container. | Potential accompanying Refill Statuses:  **Not Refillable** |
| Active: Non-VA | **MHV:** A medication that came from someplace other than a VA pharmacy. This may be a prescription from either the VA or other providers that was filled outside the VA. Or, it may be an over the counter (OTC), herbal, dietary supplement or sample medication. | NEED MORE INFORMATION  Potential accompanying Refill Statuses:   * **Not Refillable** * Or another status that could be refillable elsewhere? * Or no Refill Status shown? |
| Pending\*\* | **MHV:** This VA Prescription order has been sent to the Pharmacy for review and is not ready yet. | NEED MORE INFORMATION  Potential accompanying Refill Statuses:   * **Not Refillable** * Or another status that could be refillable elsewhere? * Or no Refill Status shown? |
| Transferred | **MHV:** A prescription moved to VA’s new electronic health record. Go to My VA Health to manage transferred medications. This prescription may also be described as “Discontinued” on medication lists from your health care team. Take your medications as prescribed by your health care team.  **From Eric:** An active VA prescription that has been moved to the new VA health record system. On some VA medication lists, these prescriptions may have a status of Discontinued. | NEED MORE INFORMATION  Potential accompanying Refill Statuses:   * **Not Refillable** * Or another status that could be refillable elsewhere? * Or no Refill Status shown? |
| Unknown | **MHV:** The status cannot be determined. Contact your VA care team when you need more of this VA prescription. A prescription stopped by a VA provider. It is no longer available to be filled.  **From Eric:** The status cannot be determined. Contact your VA care team when you need more of this VA prescription. | NEED MORE INFORMATION  Potential accompanying Refill Statuses:   * **Not Refillable** * Or another status that could be refillable elsewhere? * Or no Refill Status shown? |

\*Eric’s note for Prescription Statuses: “Would need to consider whether this list can be done. For example, not all ‘Active’ prescription statuses are ‘refillable’ or ‘submitted’…”

\*\*Currently not available on My HealtheVet Pharmacy

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| **Refill Statuses** | **Definition** | **Notes/Comments** |
| Fillable | **From Eric:** An Active VA prescription that can be submitted for fill. | Potential accompanying Prescription Statuses:   * **Active** with refills remaining and no Dispensed On date. * **Active: Parked** with refills remaining and no Dispensed On date. * **Active: Parked** with zero refills remaining and no Dispensed On date. |
| Refillable | **From Eric:** An Active VA prescription that has refills left and can be submitted for refill. | Potential accompanying Prescription Statuses:   * **Active** with refills remaining and previous Dispensed On date. * **Active: Parked** with refills remaining and previous Dispensed On date. |
| Submitted | **MHV:** The refill request has been received by My HealtheVet but has not been processed by the VA Pharmacy yet.  **From Eric:** This status means your refill request is being processed. Prescription refill requests can take up to three business days to process. If the Submitted status hasn’t changed after three business days, please call the number on your prescription label. | Potential accompanying Prescription Statuses:   * **Active** with refills remaining and no Dispensed On date. * **Active** with refills remaining and a previous Dispensed On date. * **Active: Parked** with refills remaining and no Dispensed On date. * **Active: Parked** with zero refills remaining and no Dispensed On date. * **Active: Parked** with refills remaining and a previous Dispensed On date. |
| Not Refillable | **From Eric:** The VA prescription is no longer refillable. Please call the phone number on your prescription label to request a new prescription or speak to a pharmacy representative to request more of this medication. | Potential accompanying Prescription Statuses:   * **Active** with zero refills remaining. * **Active: Parked** with zero refills remaining and previous Dispensed On date. * **Discontinued\*** * **Expired\*** * **Active: Hold\*** * **Transferred\*** * **Unknown\***   \*status not shown in Refill VA Prescriptions view |
| Refill in Process | **MHV:** A refill request is being processed by the VA pharmacy. When a prescription is in the Refill in Process status, the **Fill Date** will show when the prescription is expected to be ready for delivery via mail by a VA Mail Order Pharmacy. *This term may be shown as a VA Prescription status of 'Active: Susp' on other VA medication lists.*  **From Eric:** Your refill request is being processed by the VA pharmacy. If you need this medication before the fill date shown, please call the number on your prescription label. | Potential accompanying Prescription Statuses:   * **Active: Suspended/Active Susp** |

Here is the mapping from VistA to MHV taken from a conversation with Bhanu (a developer who has worked with MHV Pharmacy for quite some time):

­­Table

Description automatically generated